



Residence Inn by Marriott
Nashville Brentwood
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June 24, 2011

To Whom It May Concern:

Advanced Structural Drying Technologies (ASDT) has been servicing my hotel for the past 2 years. Prior to my tenure they also maintained our annual carpet cleaning, upholstery cleaning, and drapery cleaning. My point being they have been a long time business partner.

The team at ASDT has been very prompt in response time and has allowed my hotel to maintain the highest cleanliness scores in my region the past two years. I would recommend any of their services based on their proven track record and commitment to customer service excellence.

Best Regards,

A handwritten signature in black ink, appearing to read 'D. Willis'.

Daniel F. Willis
General Manager